

VIVIAN KINIGA

digital product designer

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PROFESSIONAL EXPERIENCE

Salesforce - User Experience Engineer Intern

San Francisco, CA | June - Aug 2019

- Led design of a new release management tool for an internal tool, GUS, used by 15,000+ active users
- Spearheaded planning and conducting of research of current practices & summarized 10+ insights
- Rolled out a product for user testing which was added to the team's roadmap

Microsoft - Graduate Student User Experience Designer

New York, NY | February - May 2019

- Designed and implemented a data entity property model tool that is easy to understand, responsive and scalable to large amounts of data
- Helped support data visualization to display time value changes and increased efficiency in troubleshooting issues

JuiceBox Hero - User Experience Intern

Austin, TX | June - Aug 2018

- Designed and documented end to end flow for both parents & childcare providers
- Conducted user research and competitive analysis and came up with 4 new site features

Kinn Home - Product Design Intern

Austin, TX | June - Aug 2018

- Analyzed 100+ survey responses and came up with 15+ relevant insights
- Collaborated with engineers & product manager to research & design an online curation tool

PROJECTS

Afrijob - Product Design Intern

Redesigned entire website after analyzing current design & conducting interviews with Afrijob's clients, increasing number of applications by both students & companies

Messenger - User Experience Designer

Proposed a feature allowing users to reply to specific messages on Messenger

InSecycle - User Experience Designer

Built an in-home waste conversion system that transforms discards into food for edible crickets

LED Play Table - User Experience Designer

Built an interactive play table from scratch and coded light display and Tic Tac Toe capabilities using Arduino

MediGogo - Product Designer

Designed an app to help university students access proper preventative care and medical advice

EDUCATION

Cornell University

Master's in Information Science - HCI concentration
2020 GPA: 3.9/4.0

B.S in Information Science - User Experience
2015- 2019

AWARDS

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|-------------------------|-------------------------|
| Dean's List | Spring 2017 – Fall 2019 |
| Davis Project for Peace | Summer 2017 |
| Excellence in Research | Spring 2019 |
| Community Service Award | Spring 2019 |

SKILLS

Design

User Research, Affinity Diagrams, Personas, Prototyping, Wireframing, Usability Testing, Information Architecture, User Journey Maps, User Studies, Sketching, Interface Design, User-centered Design, Qualitative Methods, Interaction Design, Visual Design

Tools

InVision, Sketch, Adobe Creative Suites, Balsamiq, Framer, Pencil, R Studio, Fusion360, WhereScape, Tableau

Programming

HTML5, CSS3, JavaScript

LEADERSHIP

Under-represented Minorities in Computing

Executive Board | Aug 2017 - Dec 2019

Served on different posts and helped increase academic and career performance among members

Cornell Computing & Information Science

Peer Advisor | Aug - Dec 2019

Mentored Master's students in my program. Led weekly office hours and answered questions via email